

Total number of printed pages-3

1 SEM PG (DODL) COM 2

2021

COMMERCE

Paper : COM-102

(Organisational Behaviour and Theory-I)

Full Marks : 80

Time : Three hours

The figures in the margin indicate full marks for the questions.

1. (a) What is an Organisation ? Discuss the main characteristics of an organisation. 16

Or

- (b) Discuss in details the important typologies of Organisation. 16

2. (a) What do you mean by system and contingency approach ? Make an appraisal of system and contingency theory. 6+10=16

Contd.

Or

- (b) Discuss the similarities and dissimilarities among the three streams of thought in classical theory. 16
3. (a) Define Authority. What is the difference between Authority and Power? Discuss. 16

Or

- (b) What is Power? What are the sources of Power and how is power acquired in organization? 4+6+6=16
4. (a) What are the various bases of departmentalisation? How will you decide departmentalisation for a large manufacturing concern? 8+8=16

Or

- (b) What do you mean by Span of Management? What is the optimum number of subordinates that should be under the superior as suggested by experts? 6+10=16

5. (a) Describe the important elements of Bureaucracy. What are its unintended consequences ? How would you reduce these dysfunctions ? $4+6+6=16$

Or

- (b) Discuss about the factors influencing centralisation and decentralisation. Mention the advantages of centralisation and decentralisation.

$8+8=16$