

2 PG DODL MCOM 5 (A/B)

2018

(December)

(Held in January 2019)

COMMERCE

Paper : 205

Group A : Industrial Relations

Group B : Financial Services

Full Marks : 80

Time : Three hours

The figures in the margin indicate full marks for the questions.

Group-A

(Industrial Relations)

1. (a) Discuss the main objectives of Industrial Relations. Highlight its importance in an Industry. 8+8=16

Or

- (b) Discuss in brief, the various elements required for a Successful Industrial Relations Programme. 16

2. (a) Explain briefly the Problems of Trade Union in India. What measures can you suggest to overcome these problems?

8+8=16

Or

- (b) "Workers' Education is an integral part of a successful Industrial Relation Environment." Explain. 16

3. (a) Discuss the concept and features of Labour Welfare as laid down in the Constitution. 16

Or

- (b) Critically discuss the scenario of the workers' participation in Management with special reference to India. 16

4. (a) "Collective bargaining is also considered as a tool to settle Industrial disputes in Industries". Explain 16

Or

- (b) What do you mean by Industrial Dispute? Mention various causes for Industrial disputes in Indian Companies. 6+10=16

5. Write short notes on : (any two) 8×2=16

- (a) Conciliation as a tool for settlement
- (b) Industrial Peace
- (c) Adjudication in Industry
- (d) Role of Arbitration.