

Total number of printed pages-4

2 PGDE COM 5 (A/B)

2015

(December)

(held in Janu 2016)

COMMERCE

Paper : 205

(Group A : Industrial Relation

Group B : Financial Services)

Full Marks : 80

Time : Three hours

The figures in the margin indicate full marks for the questions.

GROUP - A

(Industrial Relation)

1. (a) What are the importance and significance of Industrial Relation? Highlight its main objective. 8+8=16

Or

- (b) Explain the pre-requisites of successful Industrial Relation Programme. 16

2. (a) "It is said that outside leadership and political interference have been two main hurdles in the healthy development of Trade Union movement in India". Discuss this statement in detail. 16

Or

- (b) Discuss the objective of workers' education. What are the different techniques used for workers' education? 8+8=16

3. (a) Examine the various causes of industrial disputes. Suggest measures to prevent industrial disputes. 10+6=16

Or

- (b) Bring out the merits and demerits of Grievance Procedure. 16

4. (a) On what grounds would you advocate workers' participation in management? How far has this been successful in India? 10+6=16

Or

- (b) Write a note on Collective Bargaining in India. 16

5. Write brief notes on **any two**: 8×2=16

(a) Procedure and types of Conciliation.

(b) Role of Arbitration.

(c) Adjudication concept.

(d) Industrial Peace.