

2012

(Nov.-Dec.)

COMMERCE

Paper : 205 (A/B)

Full Marks – 80

Time – Three hours

The figures in the margin indicate full marks for the questions.

GROUP – A

(Industrial Relations)

1. (a) What are the importance and significance of Industrial Relations? Highlight its main objective. 8+8=16
- Or
- (b) Explain the different approaches to Industrial relations. 16
2. (a) Discuss the objective and scope of workers' education. 16

Or

(b) Highlight the role of Trade Unions in India.
Explain the obstacles in the growth of strong
trade unionism. $8+8=16$

3. (a) What is grievance procedure ? Bring out its
merits and demerits. $6+10=16$

Or

(b) What are the different forms of Industrial
Dispute ? Explain the main causes of
industrial disputes. $10+6=16$

4. (a) "Participation of workers in management is
claimed to usher in an era of industrial
democracy."- Comment. 16

Or

(b) Collective bargaining plays an important role
in settlement of industrial dispute. Justify.
16

5. Write brief notes on any *two* : $8 \times 2 = 16$

(i) Industrial Democracy

(ii) Adjudication Procedure

(iii) Role of Arbitration

(iv) Industrial environment.