

Total number of printed pages-3

PG DODL COM 2

2017

**(Organisational Behaviour and Theory)**

Full Marks : 80

Time : Three hours

**The figures in the margin indicate full marks for the questions.**

1. (a) Define Organisation. Discuss in brief the important typologies of organisations. 6+10=16

**Or**

- (b) What do you mean by System and Contingency Approach? Make an Appraisal of Systems and Contingency Theory. 6+10=16

2. (a) What are the indicators of Power? Discuss the various ways of uses and outcome of Power.

6+10=16

**Or**

- (b) Discuss the type and extent of the authorities you would prefer to delegate as a manager. 16

3. (a) Discuss the determinants of Organisational Behaviour. Why should organisations give importance in understanding human behaviour?

8+8=16

**Or**

- (b) "Theory X and Theory Y are concerned with the nature of people". How does the job situation affect the application of this theory? What are its implications? 8+8=16

4. (a) Make a comparison between Herzberg's Two Factor Theory and Maslow's Need Hierarchy Theory. 16

**Or**

(b) What do you mean by Control ? Discuss about the behavioural implications of Control.  $6+10=16$

5. (a) What is Organisational Effectiveness ? Explain the various approaches or models of organisational effectiveness.  $6+10=16$

**Or**

(b) How do you distinguish between Formal and Informal Communication ? Explain how barriers to communication can be overcome.  $8+8=16$

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